

Return Address: 712 Kitchawan Rd, Ossining, NY, 10562

For a refund or credit, fill out and enclose this form with your return. If you are unable to print out this form, please write the information on a piece of paper and include it with your return.

Please fill out the necessary fields on this form as it will greatly help us to expedite your refund.

Customer Name _____
Customer Address _____

Customer Email _____
Customer Tel. _____
Order Number _____
Order Date _____

ITEM (S) RETURNED

Please enter quantity returned and circle product

Motion Prints	Qty
2.75" Instagram Print	
3.5" Instagram Print	
3.5" x 5.5" Large Print	
Wallet Print	
Round Stickers	
Stickers	

Note Pads	Qty
Large Craft Note Pad	
Medium Craft Note Pad	
Small Craft Note Pad	
Large Red Note Pad	
Medium Red Note Pad	
Small Red Note Pad	

Phone Cases	Qty
iPhone 4/4S Atomic Case	
iPhone 5 Atomic Case	
iPhone 5 Clam Shell	
Samsung Galaxy S3 Atomic Case	
Samsung Galaxy S4 Atomic Case	

Photo Gifts	Qty
Acrylic Frame	
Large Motion Print w/ Easel	
Magnet Frame	
Small Silver Metallic Frame	
Black Stationery Box	
Orange Stationary Box	
Black Leatherette Deluxe Box	
Christmas Bulb Ornament	
Christmas Stocking Ornament	
Christmas Tree Ornament	
Bag Tag w/ Carabiner	
Black Key Chain	
Orange Key Chain	
Bottle Opener	
USB Thumb Drive	
Other	

REASON FOR RETURN

Please select reason for each item(s)

Image Quality	All	Some
Image(s) too light/dark		
Inaccurate color		
Bad Cropping		
Other _____		
Defects & Damaging		
Poor Assembly		
Broken		
Bent		
Scratched		
Ordering in Error		
Wrong Version		
Wrong Quantity		
Wrong Color		
Duplicate		

I would like one of the following...

- Reorder/ reprint of the SAME items/ file marked above. *Usually processed within 3-5 days of when we receive your return.*
- Refund to the credit card used to place the order. *Please allow one full billing cycle for the credit to appear in your account.*
- Credit for any other product on our website. *Usually processed within 3-5 days of when we receive your return.*
- Please check here if Customer Care requested this return for quality assurance.

Please note: If you do not select one of the above options on this form or highlight them on your piece of paper with your return, this will delay your product refund. Original shipping costs will not be refunded if not approved by a Tracer Customer Care Authorized Representative. We are unable to refund any shipping costs incurred for returning an order; unless pre-approved.

Refunds or exchanges accepted within 30 days of purchase.